

## CLINICAL PILATES TERMS AND CONDITIONS

### OLYMPIC PARK SPORTS MEDICINE CENTRE ("OPSMC") Group / Independent Clinical Pilates Block Terms and Conditions of Use

- The pre-purchased OPSMC group clinical pilates block provides credit for 10 x 1 hour group classes (at a discounted rate) with a clinical pilates instructor or physiotherapist at the AAMI Park Campus.
- The pre-purchased OPSMC independent clinical pilates block provides credit for 10 x 30min sessions at the AAMI Park Campus.
- Credit is valid for 12 months from date of purchase and is non-refundable if expired or no longer required.
- Credit is non-transferable and cannot be shared/split amongst pilates clients.
- Credit is non-transferable and cannot be shared between independent sessions and group classes.
- Credit cannot be used for other OPSMC products and services.
- Bookings can be made at reception or over the phone. It is the responsibility of each pilates client to book and keep track of their appointment dates and times and their credit usage.
- Pilates clients must check in at reception prior to the commencement of each class for administrative purposes.
- Pilates clients must check out at reception following each class in order to be issued with a receipt.
- Non-attendance or cancellations/changes within 24 hours of appointment may result in a fee of 100% of the original appointment amount.
- Once all credit has been used, additional blocks may be purchased to provide credit for subsequent group/independent clinical pilates.
- These Terms and Conditions of Use apply to the initial and all subsequent purchases of OPSMC group/ independent clinical pilates blocks. If these Terms and Conditions of Use are varied, OPSMC will provide an updated document for your signature.

I (print name) \_\_\_\_\_ have read and accept Olympic Park Sports Medicine Centre's Terms and Conditions of Use for the pre-purchased group/independent clinical pilates blocks.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_